



# TOUR GROUPS PASSPORT RENEWAL

### ALL TRAVELERS must include the following documents in your package to G3:

Your current US passport book. Submit the original, not a copy.

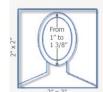
- Your passport must have been issued less than 15 years ago.
- You must have been at least 16 years old when your passport was issued.

Your current passport will be marked cancelled and will be returned with your new passport. Please note, if your passport is deemed to be in poor condition, you may be required to use Mutilated Passport procedures, and/or your cancelled passport may be retained by the US Department of State.

US Passport Renewal Form DS-82. The application must be created online at <a href="https://pptform.state.gov">https://pptform.state.gov</a> then printed and signed with a pen-to-paper signature in blue or black ink. The signature must match the signature in your current passport. Do not sign your application until you are ready to send it to G3, as it must be submitted within 5 days after it is signed. See Page 5 for details.



#### One NEW passport-style color photograph.



- Photo must be on high-quality photo paper with a white background, taken within the last 6 months.
- Must be 2"x2" with face measuring 1" to 1 3/8" from top of head to chin.
- Photos must be clearly different from photos in any previously issued passports.
- You must have a neutral expression; do not smile widely or grimace.
- No glasses, uniforms, or hats are allowed, except for religious headgear. You must include a signed letter explaining that the item is worn daily for religious reasons.

Letters of Authorization, completed and signed. The Letter of Authorization (LOA) allows G3 to represent you to all agencies involved in issuing your passport. Please print and sign all LOAs attached. The signature on all the LOAs must be an original pen-to-paper signature in blue or black ink, and must match the signature on your current passport and your application form. No faxes, scans or copies will be accepted.

#### Proof of known or anticipated travel plans.

- Copy of airline reservation showing applicant's name,
- · Copy of crewmember trip sheet, or
- A business letter (on company letterhead) stating that a passport is required for travel. This letter must be signed by
  a representative of the company other than the applicant with an original pen-to-paper signature and must specify the
  applicant's departure date(s) and destination(s). A sample is attached.

If you do not have proof of intended travel, your renewal may be processed in Washington, DC using G3's Expedited processing speed. Contact <a href="mailto:Passports@g3visas.com">Passports@g3visas.com</a> to request the appropriate instructions.

- Proof of name change, if applicable. If your name has legally changed since your last passport was issued, you must submit both of the following documents:
  - The original document or a certified copy of your Marriage Certificate, Divorce Decree, or Court Order for Name Change.
  - A photocopy of the front and back of your driver's license showing your new name.

When completing your Passport Renewal Form DS-82, list your <u>ourrent legal name</u> as it should appear on your new passport.

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#### **Enhanced Services**

G3 offers a range of optional Enhanced Services, available as individual add-ons or as a bundle:

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<b>Document Pre-Check:</b> Email ConciergeDesk@g3visas.com for a thorough review of your	\$59.00
documents within one business day, before you send them to one of our Operations Centers.	
Application Creation: Our experts will readily create your visa or passport application	\$150.00
ensuring it meets the requirements of the consulate or agency, saving you valuable	
preparation time. Your application will be emailed to you within three business days, in PDF	
format for you to print and sign with a pen-to-paper signature.	
Application Correction: G3 will correct any errors on your visa application within one business	\$55.00
day, and email it to you for you to print, sign, and send in to our office.	
Business Letter Creation: G3 will compose the necessary business letters for your passport	\$50.00
application, and will email them to you within two business days to print on letterhead and sign.	
Inbound FedEx Airbill: G3 will generate a FedEx Standard Overnight air bill for you to	\$35.00
efficiently send your documents to our office.	
Return Delivery Confirmation: Your G3 associate will track your package and follow up	\$15.00
with you to confirm via phone or email to confirm you have received it.	
Complete Concierge Service: Opt for our bundled Concierge Service and receive	\$225.00
every Enhanced Service listed above, and the ultimate in white glove customer care.	

### **PASSPORT SERVICE NOTES**

- If you require your passport be issued in less than 2 business days, contact G3 to request Emergency Processing; 888.883.8472 or email <u>Passports@g3visas.com</u>.
- Travelers may select a large 52 page book when creating the DS-82 passport renewal application. Large books are issued at the discretion of the US Passport Agency.
- If you select a passport book and a passport card when creating your DS-82 passport application form, the passport card may be
  issued separately and will be mailed directly to the applicant. Please note: passport cards can be used to enter the United States
  from Canada, Mexico, the Caribbean, and Bermuda at land border crossings or sea ports-of-entry. The passport card cannot be
  used for international travel by air.
- If you have a valid or expired Second Valid Passport, the US Passport Agency may opt to ask that this passport be submitted.

#### PROCESSING NOTES

- Send all required documents and the completed Passport Order Form to G3 using a service with tracking such as FedEx or UPS.
- Due to submissions deadlines set by agencies, documents received by G3 are hand-carried to the appropriate processing facility on the next business day.
- Business days are Mondays through Fridays and do not include US Federal Holidays or other incidental processing restrictions set by agencies.
- It is not possible to change passport processing speed once the request has been submitted to the US Passport Agency. Please ensure you select a processing speed that meets your needs.
- Credit card payments are subject to a 5% credit card convenience fee unless the physical card is presented in person.
- Passport services are rendered at the discretion of the US Department of State. G3 acts on the behalf of the client, and takes
  no responsibility for the services rendered by Travel Agents, Government Agencies, Consulates or Embassies in connection
  with issuance of visas and passports. G3 takes no responsibility for delays or loss of passports as may occur through above
  services or by any delivery service. Damage compensation is not available.
- By submitting this form, I agree to G3 Global Services' Terms of Use, Privacy, Cancellation, Payment, and Shipping Policies. For more information follow this link: <a href="https://www.g3visas.com/Policies.html">www.g3visas.com/Policies.html</a>.





# **TOUR GROUPS PASSPORT RENEWAL**

US Government Fees for Passport Processing					
Passport Renewal (Book Only)		\$170.00			
Passport Renev	wal (Book and Card	d)	\$200.00		
		G3 Servi	ce Fees		
Service Type	Service Type Mission Critical 3 Business Days		Priority 7 Business Days	Expedited 12 Bu	ısiness Days
Passport Renewal	ssport Renewal \$275.00		\$195.00	\$110	0.00
	Return Delivery Fees				
FedEx Standard Overnight Delivery Next Business Day by 3PM \$35.00		\$35.00	FedEx First Overnight* Delivery Next Business Day by 8:30AM		\$85.00
FedEx Priority Overnight Delivery Next Business Day by 10:30AM		\$45.00	FedEx Saturday Delivery* Delivery by 3PM		\$55.00
Same Day Delivery* Delivery by FedEx or Commercial Airline		Please Call	FedEx International Delivery* including Puerto Rico Delivery Times Vary by Location		Please Call
FedEx or UPS Account Number Provided		\$5.00	FedEx or UPS Return Airbill Included		No Charge
*These services may not be available for all delivery locations.					
	Passnort	Protocti	ion Plan - #40.00 Fw		

If your passport is lost, stolen, or damaged, G3 will replace it without charging our standard service fee. G3's Passport Protection Plan includes the following benefits:

Application Creation: Our experts will create your paperwork for you to ensure that it meets the requirements of the passport agency, allowing you to avoid delays and additional stress.

Expedited Passport Processing: Your new passport will be issued at our expedited processing speed. If desired, you may upgrade to a faster service by paying the price difference at the time of claim.

Personal Attention: Upon receipt of your materials, we will hand-carry your documents to the passport agency, then pick up your completed passport and review it for accuracy.

Long-Term Validity: Your Passport Protection Plan is in force until the day your passport expires.

International Support: If your passport is lost, stolen, or damaged while you are outside of the US, G3 will create your passport applications and provide you with scans of your lost passport so you can have your passport issued in person at the nearest US Embassy or Consulate.

G3's Industry-Leading Standard of Service: Our experienced staff will provide personal communication and indepth knowledge to ease your mind and resolve your concerns.

Passport Protection Plan does not cover US Government Fees, shipping fees, or replacement of valid visas. Questions? Contact Passports@g3visas.com.

# Send Completed Order Form and All Required Documents To:

G3 Global Services, Attn: Passport Department, 919 18th Street NW, Suite 230, Washington, DC 20006

ASSOCIATE NAME:



OrderForm

# TOUR GROUPS PASSPORT RENEWAL

Your invoice will be sent to your contact email. Ucheck here if you require a hard copy included with your return delivery.			
Payment Information			
Payment Via Check #: Check payable to G3 Global Services  Payment Via Credit Card:  Visa/MasterCard: Security Code: Cord  Exp. Date: / Security Code: Cord  Exp. Date: / Security Code: Cord  Exp. Date: / Security Code: Cord  Billing Address: City: State Zip: Signature: Check payable to G3 Global Services  Security Code: Cord  Security Code: Co	Document Pre-Check Application Creation, Application Correction Business Letter Creat Inbound FedEx Airbill, Return Delivery Confiner or bundle all services about Complete Concierge  Total Fees from Application Please include Applicable Fees page	, \$59.00 \$150.00 n, \$55.00 ion, \$50.00 \$35.00 rmation, \$15.00 ove with our  Service, \$225.00  Ole Fees Page with your request.  Ivelers TOTAL  = = = = = = = = = = = = = = = = = = =	
Travelor	nformation		
	Date of Birth:		
Traveler 2 Name:	Date of Birth:		
Passpor	t Service		
Service: Passport Renewal (Book Only) Passport Renewal (Book and Card)	Processing Speed: Mission Critical	Priority Expedited	
Travel	Details		
Date of US Departure:	I must have my passport no later than:		
Name of Tour Company:	Tour Destination Country:		
Notes:			
Contact Information Who should G3 contact about this request?			
Name:	Company:		
Contact Email (required):			
Daytime Phone:	Mobile Phone:		
Return Delivery Address This must be a physical address for FedEx delivery; no P.O. Boxes.			
Name:	Company:		
Street Address:			
City:	State:	Zip Code:	





# ONLINE APPLICATION GUIDE PASSPORT RENEWAL

Your Passport Renewal Form DS-82 must be created online at <a href="https://pptform.state.gov/">https://pptform.state.gov/</a>, printed and signed. Handwritten applications are not accepted. To begin, click the fraud notice button then click "Submit." On the next page select "Apply Online." The following page will say "DS-11: Application for New Passport," but the site will produce your DS-82.

You will complete a multi-page questionnaire that will create an application with a 2D barcode required for expedited services. All passport requests submitted by G3 are considered expedited by the US Department of State. Applications that are incorrectly completed or not barcoded will be subject to a \$55 application correction fee.





On the second page of the online questionnaire, you will be asked "Where should your passport be mailed?" Fill in your permanent home address. G3 will retrieve your passport in person from the US Passport Agency and will return it via Federal Express to the delivery address listed on your G3 Passport Order Form.

On the screen labeled "Travel Plans," fill in the information about your trip. The trip date and destination should match the trip information listed on your proof of intended travel. If you have more than one international departure, list the details of your first trip.

U.S. DEPARTMENT of STATE
Online Peopert Application

Travel Plans
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On the "Passport Products and Fees" screen, select the following options:

- Passport Book (\$110)
- Expedited at Agency Service (\$60)
- Standard Delivery

These government fees are <u>not paid online</u>. The fees will be included in your payment to G3.



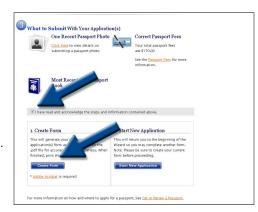


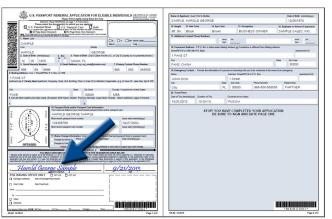


# ONLINE APPLICATION GUIDE PASSPORT RENEWAL

You will have a chance to review your information before your application is completed.

On the final page of the online questionnaire, scroll to the bottom of the page and click the box that says "I have read and acknowledge the steps and information contained above" and then click the "Create Form" button. Your passport application will open in another window as a PDF form for you to print. You may also save a copy of your completed application onto your computer.





Your completed application will contain six pages. Print the last two pages (pages 5 and 6). These pages must be printed single-sided, double-sided applications are not accepted by the US Department of State. Sign your application on the signature line in blue or black ink and fill in the date that you have signed your application. Passport applications must be submitted to the US Passport Agency within 5 days of the date the application is signed.

If you would like to have one of G3's passport experts fill out the online application for you, Enhanced Services are available (see page 2). Please email <a href="mailto:ConciergeDesk@g3visas.com">ConciergeDesk@g3visas.com</a> to initiate your passport service.

G3 VISAS & PASSPORTS 919 18<sup>th</sup> St NW Ste 230 Washington DC 20006 Tel. 888.883.8472 info@g3visas.com

# **Letter of Authorization**

Please carefully read the information below before completing this Letter of Authorization.

An individual's personal information <u>cannot</u> be released by the U.S. government to another party without the written consent of the individual under the provisions of the Privacy Act of 1974 (5 USC 552a). As a result, an employee at a U.S. passport agency cannot discuss the details of your passport application with a third party without your written consent.

Please check all that apply:

I authorize the company stated below to submit my passport application to a passport agency and pick up the passport from a U.S. passport agency on my behalf.

I authorize the passport agency to disclose to the company listed below any requests for further documentation and/or information that that may arise in connection with my passport application, and I authorize the company to respond to such requests under my direction.

I do not authorize the passport agency to disclose to the company listed below any requests for further documentation and/or information that may arise with my passport application. I want the passport agency to contact me directly should an issue arise with my passport application that concerns matters other than the date on which the passport will be ready for pick-up from the passport agency.

### **Applicant Information**

	st Name, First Name, Middle Name)	
Applicant Phone No:	(Area Code-XXX-XXXX)	Date:(MM/DD/YYYY)
Courier Company Nar	me: G3 Visas and Passpon	rts
Applicant Signature:		
(If the applicant is und parentis must sign)	ler the age of 16 the parent(s),legal g	uardian(s), or person legally acting in loco

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(La	st Name, First Name, Middle Name)	
Applicant Phone No:		Date:
	(Area Code-XXX-XXXX)	(MM/DD/YYYY)
Courier Company Na	me:	
Applicant Signature:		
(If the applicant is unparentis must sign)	der the age of 16 the parent(s),legal gu	uardian(s), or person legally acting in loco

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